Minitab Connect Deployment

A successful deployment requires a defined methodology, collaboration, and expertise to achieve your desired ROI. At Minitab, your deployment journey begins while you are making the purchasing decision. We will assess the desired outcomes, technology needed to support those outcomes, and timelines required for success. Our consultants then map those outcomes to our deployment methodology to ensure we are collectively working towards the same goals.

Our Methodology:

Discover:
In-depth review of the current problem, desired outcomes, technology, and data points needed for success and the key components required for execution. Team calls with our consultants and customer subject matter experts help us build the plan.

Design:
Each component from discovery is accounted for and configured in our solution through interactive workshops to make real-time decisions and maintain deployment timelines.

Deliver:
We will deliver the solution to solve your problem and provide education for quick adoption and optimization throughout the organization.

Your journey incorporates our methodology from start to finish allowing for collaborative partnership. At the end of the deployment journey pictured below, you will begin partnering with our customer success support teams as needed.

Minitab Connect | Deployment Journey

KICKOFF
We will hold a call to introduce our team members, define key contacts, and assign responsibilities. We’ll walk your team through the components and build a leave-behind, actionable project plan.

INITIAL DISCOVERY/ COMPONENT DEFINITION
During the sales process, Minitab has already gathered information on your unique use case and needs. We will break down your deployment tasks into a series of groups of action items (components) that can be worked on in parallel.

INFORMATION GATHERING
A week or two after kickoff we'll work closely with your team to identify the components that need further connection information.

UAT
Each component will have a defined User Acceptance Testing (UAT) step in the project plan. Again, some components can be worked on at the same time, so some may move to the delivery phase while others are still in the design phase.

GO LIVE / SCHEDULING
As components pass UAT, they can be rolled out to larger user groups or scheduled to run live as needed. You may want to have a “final” launch date with all components or go-live as each component is completed.

REVIEW CALL
Once all components have been delivered and deployed, we’ll spend 1-2 hours together to review what we’ve achieved. We’ll look backward at the successes and identify areas to improve upon next time. We’ll also identify next steps, new opportunities, and plans.

TRAINING
We’ve found that training is often most successful when done at this point, during the “delivery phase”, when many of your components are complete and users can be trained on your use case specific data and configuration.
Your local Minitab representative

Minitab, LLC
Quality Plaza
1829 Pine Hall Rd
State College, PA 16801-3210

10 South LaSalle St
Suite 2900
Chicago, IL 60603

Phone:
State College  +1-814-238-3280
Chicago  +1-814-753-3402

Training
Training Representative
Phone:
+1-800-448-3555 ext. 3236

Sales
Non-Academic Sales
Academic Sales
Phone:
USA and Canada  +1-800-448-3555

Technical Support
Phone:
+1-814-231-2682

minitab.com