

LICENSE AGREEMENT FOR MINITAB WORKSPACE®

IMPORTANT – READ CAREFULLY: THIS IS A LEGAL AGREEMENT BETWEEN YOU AS EITHER AN INDIVIDUAL OR SINGLE LICENSED ENTITY (“YOU”, “YOUR”) AND MINITAB, LLC (“US”, “OUR”, “WE” OR “MINITAB”) GOVERNING THE USE OF THE SOFTWARE PRODUCT IDENTIFIED ABOVE (“SOFTWARE”).

IF YOU USE THE SOFTWARE, YOU AGREE TO BE BOUND BY ALL THE TERMS CONTAINED IN THIS AGREEMENT (“AGREEMENT”). IF YOU DO NOT AGREE, DO NOT USE THE SOFTWARE.

THE INDIVIDUAL ACCEPTING THIS AGREEMENT FOR A BUSINESS ENTITY AFFIRMS THAT HE OR SHE HAS BEEN AUTHORIZED BY THE BUSINESS ENTITY TO ACCEPT THE TERMS AND CONDITIONS OF THIS AGREEMENT ON ITS BEHALF.

YOU HAVE PURCHASED AND/OR OBTAINED ONLY A LICENSE TO USE THIS SOFTWARE IN ACCORDANCE WITH THE APPLICABLE TERMS CONTAINED IN THIS AGREEMENT. YOU DO NOT OWN THIS SOFTWARE. YOU DO NOT HAVE, ACQUIRE OR OBTAIN ANY OWNERSHIP, PROPERTY RIGHTS OR TANGIBLE INTEREST IN THIS SOFTWARE. YOU DO NOT HAVE, ACQUIRE OR OBTAIN ANY RIGHTS TO SELL OR RESELL THIS SOFTWARE.

The terms of this License Agreement do not apply if this Software has been furnished to You pursuant to a separate, written license agreement executed by You and Minitab.

The type of license You have subject to this Agreement is listed in the purchase confirmation, receipt, and/or on the invoice You received from Us. Any purchase order submitted by You is for Your convenience only and subject to section 10.10 herein.

1. License Information

1.1. Software. During Your License Term, We will provide You with access to use the Software for Your internal business purposes only.

1.2. System Requirements. You are solely responsible for providing the necessary [System Requirements](#) to access and use the Software.

1.3. Virtualized Environments. The Software may be capable of being used in some virtualized environments, but not all virtualization methods may be supported. The use of the Software with virtualized environments will be at the Licensee’s own risk.

2. Use of Software; General Restrictions

2.1 Authorized Use. You may permit Your employees, agents, consultants, contractors, vendors, and suppliers authorized by You (“Authorized Users”) to access or use the Software for Your internal business purposes only. You are responsible for any access or use of the Software by any Authorized User. An Authorized User must be a natural person.

- i. If You are a Licensed Entity, the Software may be used by employees of Your current divisions, subsidiaries or affiliates, domestic or international, controlling, or controlled by or under common control with You. For purposes of clarity, the definition of “control” as used herein means either:
 - a. the direct or indirect ownership of not less than fifty percent (50%), or the maximum allowed by local law if less, of the voting equity of Your division, subsidiary or affiliate; or
 - b. the right and authority to manage and enforce the terms of this Agreement within the respective division, subsidiary or affiliate.
- ii. Use of the Software on a computer(s) owned by a third-party providing IT services to You for this Software, is permitted if:
 - a. You make every reasonable effort to advise Us of the identity of the third-party; and
 - b. You agree to be responsible for that third-party’s compliance with this Agreement.
- iii. Installation of this Software on a server that allows You access to this Software or any of its functionality via a public network or the Internet without the use of a password-protected secure portal is prohibited, unless permission to do so has been granted through the establishment of a separate license agreement with Us.

2.2 User ID and Password Protection. You shall require that each Authorized User has a single unique User ID and Login password (“User Credentials”). User Credential information is strictly confidential and must not be shared with any unauthorized person. We shall have no liability under this Agreement for actions taken using any of Your User Credentials, including any unauthorized use or access caused by misuse or misappropriation of such User Credentials. You must immediately take all necessary steps, including providing notice to Us, to affect the termination of access for any Authorized User (a) upon the Authorized User’s termination of access rights (whether through termination of employment, cessation of customer relationship, or otherwise), (b) if there is any compromise in the security of passwords, or (c) if unauthorized use is suspected or has occurred.

2.3 Privacy Policy. Our [Privacy Policy](#) describes how We collect and use information about You and the systems on which the Software has been installed.

2.4 Support. Minitab provides You, at no additional charge, reasonable amounts of technical support in accordance with Our published [Support Policy](#) for so long as this current Software release is widely distributed as determined by Minitab, and for one (1) year thereafter.

2.5 General Restrictions. You shall not, and shall not permit any Authorized User or third party to: (a) modify, copy, duplicate, create derivative works from, frame, mirror, scrape, sell, rent, lease, loan, license, distribute, provide access to, sublicense, or otherwise make available the Software

to a third party (except as expressly permitted in accordance with this Agreement) or in a service bureau or outsourcing offering; (b) use the Software to provide, or incorporate any portion of the Software into, any service for the benefit of a third party; (c) access all or any part of the Software in order to build a product or service which competes with the Software; (d) reverse engineer, decompile, disassemble, or otherwise seek to obtain the source code or non-public APIs to the Software, except to the extent expressly permitted by applicable law (and then only upon advance written notice to Us); (e) remove or obscure any government restricted rights, or other proprietary or confidentiality notices or legends that are placed or embedded by Us; or (f) circumvent the Authorized User authentication or security of the Software or any host, network or account related to the Software. You shall use the Software only for lawful purposes and in conformance with this Agreement.

3. License Term; Renewal; Termination

3.1 Software License Term; Renewal. Based on the type of license You have purchased subject to this Agreement, You are granted a non-exclusive, personal, limited license to use this Software subject to the terms, payment of fees, conditions, restrictions and limitations contained herein:

- i. For a period of months, according to the length of the term, if You have a Term License.
- ii. For a period of one (1) year from the first day of the month following Your purchase, if You have a One-Year License.
 - a. A One-Year License receives, at no additional charge, new releases of the Software as they become available during the term(s) of the license so long as You are in full compliance with this Agreement.
- iii. For a period of three (3) years from the first day of the month following Your purchase, if You have a Three-Year License.
 - a. A Three-Year License fee is fixed during the three (3) year term, and is paid in three (3) equal payments:
 1. At the time of Your initial purchase;
 2. One (1) year after the date of Your initial purchase; and
 3. Two (2) years after the date of Your initial purchase.
 - b. You will only receive continued access to the Software upon payment of the license fee in accordance with section 1.1.iii.a above; and
 - c. A Three-Year License receives, at no additional charge, new releases of the Software as they become available during the term(s) of the license so long as You are in full compliance with this Agreement.
- iv. You will only receive continued access to the Software if prior to expiration of a license term:
 - a. We receive Your payment of the then-current license fee for renewal in accordance with the renewal invoice We send You; or
 - b. We receive a purchase order or other written or electronic confirmation, acceptable to Us, of Your intent to renew and to pay the then-current license fee in accordance with the renewal invoice We send You.
- v. A late renewal of a license after expiration of a license term will be assessed a reactivation fee of 2% of the then-current license fee for the renewed license term or \$750.00 USD, whichever is higher, and added into the renewal invoice We send You.

- vi. At the time of renewal, a license has the option to renew for a One-Year or Three-Year license term by paying the applicable then-current license fee.

3.2 Disabling Routine. This Software contains a routine designed to disable this Software automatically for:

- i. Term Licenses: at the end of the license term;
- ii. One-Year Licenses: at the end of each annual term, unless the Agreement is renewed; and
- iii. Three-Year Licenses: at the end of each year during the three (3) year term, unless the required license fee is paid in accordance with section 3.1.iii.a, and at the end of each Three-Year term, unless the Agreement is renewed.

3.3 Termination for Convenience. You may terminate the Software for convenience at any time upon written notice to Us. If You elect to terminate use of the Software for convenience (a) You will not be entitled to a refund of any portion of the license fee You have already paid, and (b) You remain liable to pay Us any remaining payments due for a Three-Year Subscription in accordance with section 3.1.iii.

3.4 Termination for Cause. Either You or We may terminate this Agreement and Your use of this Software for any material breach of this Agreement if such breach is not cured within thirty (30) days following notice to the breaching party. Upon such termination:

- i. You agree to immediately stop using and to destroy all copies of this Software licensed hereunder, and upon Our request, provide Us with written certification of such action;
- ii. You will not be entitled to a refund of any portion of the license fee You have already paid regardless of the type of license You have purchased; and
- iii. You remain liable to pay Us any remaining payments due in accordance with section 3.1.iii.a for a Three-Year License unless We are the breaching party.

4. License Fees

4.1 License Fee; Adding Authorized Users. The license fee You pay as set forth on any invoice You receive from Us regarding this Software governs the number of Authorized Users permitted for the applicable License Term. The maximum number of Authorized Users of the Software may be increased during any License Term by paying additional user fees for the time remaining in Your then-current License Term. Except as expressly set forth in this Agreement, all payment obligations are non-cancelable and fees are non-refundable.

4.2. Payment Terms. Payment of Your license fee for the applicable License Term is due as set forth on the invoice You receive from Us.

4.3. Taxes. All license fees are exclusive of any tariffs, duties, or taxes imposed or levied by any government or governmental agency.

5. Ownership Rights; Confidential Information

5.1. Ownership. You acknowledge that We retain all right, title and interest (including all patent, copyright, trademark, trade secret and other intellectual property rights) in and to the Software and related underlying technology and documentation, and any derivative and transformative works, modifications, or improvements of any of the foregoing. This Agreement does not constitute a sale of the Software. We are the exclusive owner of all rights in any copy, translation, modification, adaptation, or derivation of the Software, including any improvement or developments thereof suggested by You.

5.2. Confidential Information. Each Party (as “Receiving Party”) shall use the same degree of care that it uses to protect the confidentiality of its own confidential information of like kind (but not less than reasonable care) to (a) not use any Confidential Information of the disclosing Party (the “Disclosing Party”) for any purpose outside the scope of this Agreement, and (b) except as otherwise authorized by the Disclosing Party in writing, limit access to Confidential Information of the Disclosing Party to those of its and its Affiliates’ employees and contractors who need that access for purposes consistent with this Agreement and who have signed confidentiality agreements with the Receiving Party containing protections not materially less protective of the Confidential Information than those herein. The Receiving Party may make disclosures to the extent required by law or court order, provided the Receiving Party notifies the Disclosing Party in advance and cooperates in any effort to obtain confidential treatment.

6. INDEMNIFICATION

6.1 Indemnification by Us. We shall defend or settle at Our expense any third party claim brought against You alleging that this Software, when used as authorized under this Agreement, infringes such third-party’s copyright, patent or trademark and We shall indemnify and hold You harmless from and against any damages and costs awarded against You or agreed in settlement by Us (including reasonable attorneys’ fees) resulting from such claim, provided that You immediately notify Us of such claim, allow Us to control the defense, litigation or settlement of such claim, and cooperate with Us in the investigation, defense, and/or settlement of such claim. If any infringement claim with respect to Your use of this Software may be or has been asserted, We shall, at Our option and expense, (a) procure the right to continue using this Software, or (b) replace or modify this Software to eliminate the infringement while providing functionally equivalent performance. If neither (a) or (b) above are reasonably feasible as determined in Our sole discretion, We may terminate Your license for this Software and refund to You the pro-rata amount of any prepaid fees for the remaining then-current term for this Software. We have no indemnity obligation to You to the extent any infringement or misappropriation claim results from (i) a correction or modification to this Software not provided by or on behalf of Us, (ii) materials provided by You in connection with requested customizations or modifications of this Software, or (iii) use, combination, or incorporation of this Software, or improvements thereto, with products or services not provided by Us. You acknowledge that the indemnification in this section states Your exclusive remedy and Our sole liability in connection with any claim of infringement.

6.2 Indemnification by You. You shall indemnify and hold harmless Us from and against any damages and costs awarded against Us or agreed in settlement by You (including reasonable attorneys’ fees) from and against any claim by a third party arising from or relating to (a) any

product or service offered by You in connection with or related to Your use of this Software; (b) Your use, combination, or incorporation of this Software, or improvements thereto, with products or services not provided by Us; or (c) Your violation of any applicable law or regulation protecting the intellectual property rights or rights of others.

7. LIMITED WARRANTY

We warrant that the functions contained in this Software will operate in substantial conformity with its documentation and without substantial program errors, but We do not warrant that all defects will be corrected. We may change and update the Software (in which case We may update the applicable documentation accordingly), provided that such updates will not materially decrease the overall functionality of the Software. Our entire liability, and Your exclusive remedy for a breach of this Limited Warranty shall at Our option either be (a) replacement of the Software with a reasonable alternative, or (b) termination of this Agreement and a refund to You of the pro-rata amount of any prepaid fees for the remaining then-current term for this Software. This Limited Warranty does not extend to any claim resulting from Your unauthorized modification of this Software or from use or incorporation of this Software in any manner for which it is not designed or permitted.

8. WARRANTY DISCLAIMER

EXCEPT AS EXPRESSLY SET FORTH IN SECTION 7, THE SOFTWARE AND ALL PUBLICLY AVAILABLE SOFTWARE INCLUDED IN THE SOFTWARE ARE PROVIDED “AS IS” AND WE MAKE NO OTHER WARRANTIES, EXPRESS OR IMPLIED, STATUTORY OR OTHERWISE, INCLUDING BUT NOT LIMITED TO WARRANTIES OF MERCHANTABILITY, TITLE, FITNESS FOR A PARTICULAR PURPOSE, OR NONINFRINGEMENT. WE DO NOT WARRANT THAT THE USE OF THE SOFTWARE WILL BE UNINTERRUPTED OR ERROR-FREE. YOU MAY HAVE OTHER STATUTORY RIGHTS, BUT THE DURATION OF STATUTORILY REQUIRED WARRANTIES, IF ANY, ARE LIMITED TO THE SHORTEST PERIOD PERMITTED BY LAW.

9. LIMITATION OF LIABILITY

9.1 Consequential Damages Waiver. EXCEPT FOR A PARTY’S OBLIGATIONS UNDER SECTION 6 (INDEMNIFICATION), OR WILLFULL MISCONDUCT, GROSS NEGLIGENCE, OR FRAUD, NEITHER PARTY NOR ITS AFFILIATES SHALL BE LIABLE TO THE OTHER PARTY OR ITS AFFILIATES FOR ANY LOSS OF USE, INTERRUPTION OF BUSINESS, COSTS OF DELAY, OR ANY INDIRECT, SPECIAL, INCIDENTAL, RELIANCE, OR CONSEQUENTIAL DAMAGES OF ANY KIND (INCLUDING LOST PROFITS), REGARDLESS OF THE FORM OF ACTION, WHETHER IN CONTRACT, TORT (INCLUDING NEGLIGENCE), STRICT LIABILITY, OR OTHERWISE, EVEN IF INFORMED OF THE POSSIBILITY OF SUCH DAMAGES IN ADVANCE. SOME STATES AND JURISDICTIONS, INCLUDING MEMBER COUNTRIES OF THE EUROPEAN ECONOMIC AREA, DO NOT ALLOW FOR THE LIMITATION OR EXCLUSION OF LIABILITY FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO SOME OR ALL OF THE FOREGOING LIMITATION OR EXCLUSION MAY NOT APPLY TO YOU.

9.2 Liability Cap. EXCEPT FOR A PARTY'S OBLIGATIONS UNDER SECTION 6 (INDEMNIFICATION), OR WILLFULL MISCONDUCT, GROSS NEGLIGENCE, OR FRAUD, EACH PARTY'S AND ITS AFFILIATES' ENTIRE LIABILITY TO THE OTHER PARTY OR ITS AFFILIATES (FOR DAMAGES OR LIABILITY OF ANY TYPE) SHALL NOT EXCEED THE AMOUNT ACTUALLY PAID DURING THE 12 MONTHS IMMEDIATELY PRECEDING THE EVENT GIVING RISE TO THE CLAIM.

10. Miscellaneous

10.1 Independent Contractors. The Parties are independent contractors. There is no relationship of partnership, joint venture, employment, franchise or agency created hereby between the Parties. Neither Party shall have the power to bind the other or incur obligations on the other Party's behalf without the other Party's prior written consent.

10.2 Assignment. This Agreement and Software license may not be resold, assigned or otherwise transferred to another person or entity without Our written permission, which permission shall not be unreasonably withheld.

10.3 Export Controls. You agree to comply with all export and import laws and regulations of the United States and other applicable jurisdictions. Without limiting the foregoing, (a) You represent and warrant that neither You nor Your owners, officers, directors, member company(ies) and those of Your Affiliates are listed on any U.S. government list of prohibited or restricted parties or located in (or a national of) a country that is subject to a U.S. government embargo or that has been designated by the U.S. government as a "terrorist supporting" country and (b) You shall not and shall not permit any third parties to access or use the Software in violation of any U.S. export embargo, prohibition or restriction.

10.4 Verification of Use. You agree to keep accurate records sufficient to provide auditable verification that Your use of Our Software is in compliance with the terms and conditions of this Agreement. We, or Our specifically designated representatives, have the right to verify Your compliance with this Agreement, at Our expense, during the term of this Agreement and for a period of one (1) year thereafter. Verification will take place upon reasonable notice during normal business hours and in a manner that does not interfere unreasonably with Your operations. If verification reveals unlicensed use of Our Software, You must promptly order sufficient licenses at Our then-current pricing to permit the usage disclosed. If material unlicensed use is found (license shortage of 5% or more), You must reimburse Us for the costs We have incurred in verification and acquire the necessary additional licenses within thirty (30) days. If We undertake such verification and do not find material unlicensed use of Our Software, We will not undertake another verification of the same Licensed Entity for at least one (1) year. We will use the information obtained in compliance verification only to enforce Our rights and to determine whether You are in compliance with the applicable terms of this Agreement.

10.5 Government Use. The Software constitutes restricted computer software and is provided to the U.S. government subject to restricted rights as described in FAR 52.227-14. Any additional technical data provided to the U.S. government pursuant to this Agreement constitutes limited

rights data and is subject to limited rights as described in FAR 52.227-14 and DFARS 252.227-7015. If a government agency has a need for rights not granted under this Agreement, it must negotiate with Us to determine if there are acceptable terms for granting those rights, and a mutually acceptable written addendum specifically granting those rights must be attached to this Agreement.

10.6 Governing Law. This Agreement is governed by and construed in accordance with the laws of the Commonwealth of Pennsylvania, USA, expressly excluding the application of conflicts of law's provisions. Venue will be in the state courts located in the Commonwealth of Pennsylvania, USA. The United Nations Convention on Contracts for the International Sale of Goods will not apply to this Agreement.

10.7 Severability. If any provision of this Agreement is held invalid or unenforceable by competent authority, such provision shall be construed so as to be limited or reduced to be enforceable to the maximum extent compatible with the law as it then appears. The total invalidity or unenforceability of any particular provision of this Agreement will not affect the other provisions hereof and this Agreement shall be construed in all respects as if such invalid or unenforceable provision were omitted.

10.8 Injunctive Relief. You acknowledge that the Software comprises unique, confidential and valuable assets and trade secrets of Minitab, and We have the right to obtain all equitable and legal redress that may be available for the breach or threatened breach of this Agreement or Our rights in the Software, including, without limitation, injunctive relief.

10.9 Waivers. No waiver will be implied from conduct or failure to enforce or exercise rights under this Agreement, nor will any waiver be effective unless in a writing signed by a duly authorized representative on behalf of the Party claimed to have waived.

10.10 Priority. In the absence of a separate, written license agreement, or alternative terms set forth on the invoice You receive from Us, this Agreement controls over any additional or conflicting terms contained in a purchase order for the Software submitted by You or contained in any terms and conditions submitted by You, and such additional or conflicting terms are expressly rejected unless they have been specifically accepted and agreed to in writing by Minitab.

10.11 Updated Terms. We may update the Minitab Support Policy and Privacy Policy (collectively, "Minitab Policies") from time to time to reflect evolving laws, regulations, process improvements or changing practices. If any update materially diminishes Our obligations to You or materially increases Your obligations to Us, we will provide reasonable notice to You (which may be provided through the applicable Service) We will make reasonable efforts to provide notice of updates (which may be provided via email or on Our website). If You object to an update on the basis that it materially diminishes Our obligations to You, materially increases Your obligations to Us, or was not made to enable the Parties' compliance with their respective obligations under this Agreement or applicable law, then upon Your written objection, You may terminate the Software, subject to the terms of this Agreement. Upon any termination in accordance with this section, We will refund to You the pro-rata amount of any prepaid fees for the remaining then-current term of the Software. You must notify Us of any request for termination

in accordance with this section by providing notice in compliance with section 10.13 (Notice) and also by emailing Legal@minitab.com within 10 days of Our providing notice of the updates to the Minitab Policies and such termination will be effective 10 days after receipt of Your notice. Your continued use of the Software after We give notice regarding any updates to the Minitab Policies constitutes Your acceptance of the updated terms of the Minitab Policies.

10.12 Entire Agreement; Amendments. This Agreement and any terms located at a URL referenced herein, including without limitation the Minitab Policies, and any purchase and/or renewal confirmation or invoice You receive from Us, constitute the entire agreement between the parties respecting Your use of this Software, and supersede any prior written or oral agreements between the parties. Any variation in the terms and conditions of this Agreement, in any document not signed by You and Minitab, will be of no force or effect.

10.13. Notice. Except as otherwise provided in this Agreement, all notices must be in writing and will be deemed given upon: (a) personal delivery; (b) when received by the addressee if sent by a recognized overnight courier (receipt requested); or (c) the fourth business day after mailing. All notices must be directed to Minitab at Minitab, LLC, Attention: Legal Department, Quality Plaza, 1829 Pine Hall Road, State College, Pennsylvania 16801, USA or to You at the e-mail address You have provided to Minitab or to such other address either party may, from time to time, provide to the other party in accordance with this notice provision.

10.14 Survival. All provisions that should survive, including sections 2.3, 3.1 (to the extent fees are due and owing), 3.4, 3.5, 4, 6, 8, 9, and 10 survive the termination of this Agreement.