

MINITAB® PROLINK SOFTWARE SUBSCRIPTION AGREEMENT

IMPORTANT – READ CAREFULLY: THIS IS A LEGAL AGREEMENT (“AGREEMENT”) BETWEEN YOU AS EITHER AN INDIVIDUAL OR ACTING ON BEHALF OF A LICENSED ENTITY (“YOU”, “YOUR” OR “CUSTOMER”) AND MINITAB, LLC (“US”, “OUR”, “WE” OR “MINITAB”), THE PARENT COMPANY OF PROLINK SOFTWARE, LLC (“PROLINK”) FOR YOUR PURCHASE OF A SUBSCRIPTION TO MINITAB PROLINK SOFTWARE (“SOFTWARE”). MINITAB AND CUSTOMER ARE EACH SOMETIMES REFERRED TO HEREIN AS A “PARTY” AND, COLLECTIVELY, THE “PARTIES.”

IF YOU ACCESS OR USE THE SOFTWARE, YOU AGREE TO BE BOUND BY ALL THE APPLICABLE TERMS CONTAINED IN THIS AGREEMENT. IF YOU DO NOT AGREE, DO NOT ACCESS OR USE THE SOFTWARE.

THE INDIVIDUAL ACCEPTING THIS AGREEMENT FOR A LICENSED ENTITY AFFIRMS THAT THEY HAVE BEEN AUTHORIZED BY THE LICENSED ENTITY TO ACCEPT THE TERMS AND CONDITIONS OF THIS AGREEMENT ON ITS BEHALF.

1. Software

1.1 Software Subscription. Subject to the terms of this Agreement, Minitab hereby grants to You and Your Authorized Users (as defined in Section 2.1) during Your Subscription Term (as defined in Section 3.1), a non-sublicensable, non-transferable, non-assignable, worldwide, non-exclusive right to access and use the Software listed in Your invoice in accordance with this Agreement. If Your Software Subscription is “Named User-Based”, the total count of Authorized Users enabled to access and use the Software shall be limited to the maximum number of individual users purchased and listed in Your invoice or an applicable ordering document accepted by Us. If Your Software Subscription is “Machine-Based”, the Software must be installed and used by Your Authorized Users in one physical location (“Licensed Location”) on a single machine.

1.2 Documentation. The Prolink published [Documentation](#) sets forth the permitted installation, access, and use of the Software.

1.3 System Requirements. The Prolink published [System Requirements](#) sets forth Your technical responsibilities to access and use the Software.

1.4 Privacy Notice. The Prolink published [Privacy Notice](#) describes how Prolink collects and uses information about You and Your use of the Software. Your information will be shared between Minitab and Prolink as required to implement, maintain, and support Your subscription.

1.5 Support. The Prolink published [Support Policy](#) describes the technical support Prolink provides You for the Software.

1.6 Virtualized Environments. The use of locally installed Software within virtualized environments will be at Your own risk.

1.7 Trial Version. We may make certain Software available to You on a trial basis (“Trial Version”) at no cost until the end of the free trial period. The Trial Version is provided “as is” and there are no warranties, obligations, or support provided or offered by Minitab. The Trial Version may have limited features and may only be used to review, demonstrate, and evaluate the applicable Software. Use of a Trial Version for any development, production, distribution, or commercial purpose is prohibited. At the end of the free trial period,

if directed by Minitab, You may be required to return, delete and/or destroy, all copies of such Software and provide Minitab with written confirmation of its compliance with this provision.

2. Authorized Users; Authorized Use; User Credentials; General Restrictions

2.1 Authorized Users of the Software. “Authorized Users” means a natural person who may access and use the Software who is:

- i. Your employee.
- ii. An employee of any entity in which You have ownership of more than fifty percent (50%) of the voting equity (“Authorized Entity”).
- iii. An employee of a Contractor. “Contractor” means independent third parties performing contracted services for You or an Authorized Entity in accordance with Section 2.2.

2.2 Authorized Use of Software. The Software may only be accessed and used by Authorized Users for the internal business purposes of You or an Authorized Entity.

(Section 2.3 is only applicable when using QC-Calc SPC)

2.3 User Credential Requirements. Each Authorized User must have their own single unique user ID and login password (“User Credentials”) if not using Single Sign-On. User Credentials consisting of an alias or having a prefix of an administrative and/or departmental name are not permitted, except for a License Administrator of the Software, as defined in Our Documentation. For avoidance of doubt, a License Administrator may have separate User Credentials to be an Authorized User of the Software. User Credential information must not be shared. Minitab shall not be liable under this Agreement for actions taken using any of Your User Credentials, including any unauthorized use or access caused by misuse or misappropriation of such User Credentials. You must immediately take all necessary steps to affect the termination of access for any Authorized User (a) upon the Authorized User’s termination of access rights (whether through termination of employment, cessation of customer relationship, organizational reassignment or otherwise) provided that User Credentials may be reassigned by You in any ninety (90) day period in the event of a personnel change, internal position change, corporate reorganization or such other similar change, (b) if there is any compromise in the security of passwords, or (c) if unauthorized use is suspected or has occurred. You are responsible for breaches of this Agreement by Your Authorized Users and for any unauthorized use.

2.4 General Restrictions. You shall not, and shall not permit any Authorized User or third party to: (a) modify, copy, duplicate, create derivative works from, frame, mirror, scrape, sell, resell, rent, lease, loan, license, distribute, provide access to, sublicense, or otherwise make available the Software to a third party (except as expressly permitted in accordance with this Agreement) or in a service bureau or outsourcing offering; (b) use the Software to provide, or incorporate any portion of the Software, into any service for the benefit of a third party; (c) access all or any part of the Software in order to build a product or service which competes with the Software; (d) reverse engineer, decompile, disassemble, or otherwise seek to obtain the source code or non-public APIs to the Software, except to the extent expressly permitted by applicable law (and then only upon advance written notice to Us); (e) remove or obscure any notices or legends that are placed or embedded by Us in the Software; (f) circumvent the Authorized User authentication or security of the Software or any host, network or account related to the Software; (g) reassign User Credentials in any ninety (90) day period, except in compliance with Section 2.4(a) (User Credential Requirements); (h) interfere with or disrupt Our systems or any third party systems used to host the Software, or other equipment or networks used to host the Software; or (i) access or use the Software or any of its functionality via a public network or the Internet without the use of a password-protected secure portal.

2.5 Machine-Based Software Transfer. You may request a transfer of Your Machine-Based Software from one single machine to another machine in the same Licensed Location.

3. Subscription Term and Termination

3.1 Subscription Term. Your Subscription Term is set forth in the invoice We send You.

3.2 Renewal. This Agreement may be renewed for an additional Subscription Term upon mutual agreement of the Parties. You will only receive continued access to the Software if prior to expiration of Your current Subscription Term:

- i. We receive Your payment of Our then-current subscription fee for Your renewed Subscription Term in accordance with the invoice We send You; or
- ii. We receive either Your purchase order, Our quote signed by You, or other written or electronic confirmation, acceptable to Us, of Your intention to renew a Subscription Term and pay Our then-current subscription fee in accordance with the invoice We send You.

3.3 New Releases. You will receive new releases of the Software as they become available during Your Subscription Term for no additional charge, so long as You are in full compliance with this Agreement.

3.4 Termination for Cause. Either Party may terminate this Agreement for any material breach of this Agreement if such breach is not cured within thirty (30) days following written notice to the breaching Party. Upon such termination:

- i. All rights granted to You will terminate and You shall immediately cease access to and use of the Software;
- ii. If the termination is due to Our failure to cure a material breach, You shall be entitled to a pro-rata refund of any prepaid, unused subscription fees; and
- iii. If the termination is due to Your failure to cure a material breach, You remain liable to pay Us any remaining payments due based on Your Subscription Term.

4. Subscription Fees

4.1 Subscription Fees. You agree to pay the subscription fees set forth on Your invoice. Except as expressly set forth in this Agreement, all payment obligations are non-cancelable and subscription fees are non-refundable. Any purchase order You submit to Us is for Your convenience and for Your internal purposes only.

4.1.1 Adding to Your Subscription. The maximum number of either (a) Machine-Based Software licenses and/or (b) Authorized Users requiring User Credentials, in accordance with Section 2.3, may be increased during any Subscription Term by paying additional subscription fees for the time remaining in Your then-current Subscription Term.

4.1.2 Reactivation Fees. Reactivation fees may apply in the event of an unintended lost license.

4.2 Payment Terms; Late Payment. Payment of Your subscription fees for the applicable Subscription Term is due as set forth in Your invoice. You will be subject to a late payment charge of two percent (2%) of the subscription fee for Your Subscription Term or seven hundred and fifty (\$750.00) USD, whichever is higher, following Your failure to timely pay subscription fees when due.

4.3 Taxes. All subscription fees are exclusive of any tariffs, duties, or taxes imposed or levied by any government or governmental agency, including any sales, use, GST, value-added, withholding, or similar taxes, whether domestic or foreign, or assessed by any jurisdiction ("Taxes"). You are responsible for paying all Taxes associated with Your purchase under this Agreement. If We have the legal obligation to pay or collect Taxes for which You are responsible under this Agreement, You shall pay that amount unless You provide a valid tax exemption certificate authorized by the appropriate taxing authority.

4.4 Verification of Use. Upon Minitab's written request, You shall certify in a signed writing that Your use of the Software is in full compliance with the terms of this Agreement.

5. Ownership Rights; Confidential Information

5.1 Ownership. You acknowledge that Minitab retains all right, title and ownership interests (including all patent, copyright, trademark, trade secret and other intellectual property rights) in and to the Software and related underlying technology and Documentation, and any derivative and transformative works, modifications, or improvements of any of the foregoing. This Agreement does not constitute a sale of the Software, and You are prohibited from selling or reselling the Software. Minitab is the exclusive owner of all rights in any copy, translation, modification, adaptation, or derivation of the Software, including any improvement or developments thereof suggested by You.

5.2 Confidential Information. During the term of this Agreement, each Party may disclose or make available (as "Disclosing Party") to the other party (as "Receiving Party") nonpublic information (whether business, corporate, technical, data processing information, technical and internal network and infrastructure information (including security information related thereto), trade secret or other proprietary information), in whatever means conveyed (whether conveyed orally or reduced to writing, in intangible form, or in human readable or machine readable form) that one party designates as confidential in writing to the Receiving Party at the time of disclosure, or that, given the nature of the information and the circumstances surrounding disclosure known to the Receiving Party, would appear to a reasonable person to be confidential (collectively "Confidential Information"). Confidential Information shall not include information that, at the time of disclosure: (i) is or becomes available to the general public, or becomes at a later date available to the general public through no fault of the Receiving Party and then only after said later date; (ii) is generally known within the industries or trade in which Receiving Party conducts business or competes; (iii) Receiving Party can demonstrate by written record was in its possession before receipt; or (iv) is disclosed to the Receiving Party without restriction on disclosure by a third-party who has the lawful right to disclose such information. Disclosing Party agrees it shall (a) use the same degree of care that it uses to protect the confidentiality of its own confidential information of like kind (but not less than reasonable care), (b) not use any Confidential Information of the Disclosing Party for any purpose outside the scope of this Agreement, and (c) except as otherwise authorized by the Disclosing Party in writing, limit access to Confidential Information of the Disclosing Party to those of its and its Affiliates' employees and contractors who need that access for purposes consistent with this Agreement and who have confidentiality obligations with the Receiving Party that are not materially less protective of the Confidential Information than those herein. The Receiving Party may make disclosures in accordance with proper and valid judicial or governmental order, law or regulation, provided that, and unless prohibited by law, Receiving Party gives the Disclosing Party prompt notice prior to such disclosure so that the Disclosing Party may seek an appropriate protective order. This Section 5.2 supersedes any agreements between the Parties relating to Confidential Information that is exchanged under this Agreement.

6. Your Content

6.1 Definition; Obligations. You represent and warrant that You are the owner of, or have obtained applicable permission to have and use, all the data and content that is entered or uploaded into the Software (collectively, "Your Content"). You are responsible for entering or uploading all of Your Content in a format consistent with the Documentation (or as otherwise specified by Us). Errors in loading Your Content into the Software due to defective media, erroneous data or failure to meet format requirements may cause Your Content to be rejected by the Software and We shall have no responsibility for any related impact on Your ability to access or use the Software. You acknowledge and agree that Minitab shall not be responsible for and does not give any assurances to You or any other entity or person regarding the accuracy, quality, integrity, legality, reliability, appropriateness, validity, value, usefulness, or copyright of Your Content.

7. Indemnification

7.1 By Minitab. We shall defend or settle at Our expense any third party claim brought against You alleging that the Software, when used as authorized under this Agreement, infringes such third-party's intellectual property, copyright, patent, or trademark and We shall indemnify and hold You harmless from and against any damages and costs awarded against You or agreed in settlement by Us (including reasonable attorneys' fees) resulting from such claim, provided that You immediately notify Us of such claim, allow Us to control the defense, litigation or settlement of such claim, and cooperate with Us in the investigation, defense, and/or settlement of such claim. If any infringement claim with respect to Your access to, or use of, the Software may be or has been asserted, We shall, at Our option and expense, (a) procure the right to continue accessing and using the Software or (b) replace or modify the Software to eliminate the infringement while providing functionally equivalent performance. If neither (a) or (b) above are reasonably feasible as determined in Our sole discretion, We may terminate this Agreement and Your subscription for this Software and refund to You the pro-rata amount of any prepaid subscription fees for Your remaining then-current Subscription Term for the Software. We have no indemnity obligation to You to the extent any infringement or misappropriation claim results from (i) a correction or modification to the Software not provided by or on behalf of Us, (ii) materials provided by You in connection with requested customizations or modifications of the Software, (iii) Your Content, or (iv) use, combination, or incorporation of the Software, or improvements thereto, with products or services not provided by Us. You acknowledge that the indemnification in this Section 7.1 states Your exclusive remedy and Our sole liability in connection with any claim of infringement.

7.2 By You. You shall indemnify, defend, and hold harmless Us from and against any damages and costs awarded against Us or agreed in settlement by You (including reasonable attorneys' fees) from and against any claim by a third party arising from or relating to (a) Your Content or any product or service offered by You in connection with or related to Your use of the Software; (b) Your violation of Section 2.4; or (c) Your violation of any applicable law or regulation protecting the intellectual property rights or data protection rights of others.

8. Software Warranty

We warrant that the Software (a) will operate in substantial conformity with its Documentation, and (b) any changes or updates We make will not materially decrease the overall functionality of the Software. When We change or update the Software, We may also update the applicable Documentation. We will use commercially reasonable efforts to correct a reported non-conformity, at no charge to You, or if We determine that remedy to be impracticable or commercially unreasonable, either Party may terminate this Agreement and We will refund to You the pro-rata amount of any prepaid subscription fees for Your remaining then-current Subscription Term for the Software. This warranty will not apply (a) unless You make a claim within thirty (30) days of the date on which You first discovered the non-conformity, or (b) when the non-conformity was caused by Your misuse, unauthorized modifications, or third-party hardware, software, or services. You acknowledge that Your sole and exclusive remedy for any breach of Our Software Warranty is set forth in this Section 8.

9. Warranty Disclaimer

EXCEPT FOR THE SOFTWARE WARRANTY SET FORTH IN SECTION 8 (SOFTWARE WARRANTY), OUR SOFTWARE IS PROVIDED "AS IS", WITHOUT WARRANTY OF ANY KIND. OUR SOFTWARE WARRANTY CONTAINED IN THIS AGREEMENT IS IN LIEU OF ALL OTHER WARRANTIES, EXPRESS, OR IMPLIED, STATUTORY OR OTHERWISE, INCLUDING, BUT NOT LIMITED TO, WARRANTIES OF MERCHANTABILITY, TITLE, FITNESS FOR A PARTICULAR PURPOSE, NONINFRINGEMENT, OR ARISING AS A RESULT OF CUSTOM OR USAGE IN THE TRADE, OR BY COURSE OF DEALING. WE DO NOT WARRANT THAT THE USE OF OUR SOFTWARE WILL BE UNINTERRUPTED OR ERROR-FREE. WE SHALL NOT BE LIABLE FOR DELAYS, INTERRUPTIONS, SOFTWARE FAILURES OR OTHER PROBLEMS INHERENT IN USE OF THE INTERNET AND ELECTRONIC COMMUNICATIONS OR FOR ISSUES RELATED TO ANY THIRD PARTIES WITH

WHOM YOU SEPARATELY CONTRACT WITH OR UTILIZE TO CONNECT WITH OR ACCESS OUR SOFTWARE. YOU MAY HAVE OTHER STATUTORY RIGHTS, BUT THE DURATION OF STATUTORILY REQUIRED WARRANTIES, IF ANY, ARE LIMITED TO THE SHORTEST PERIOD PERMITTED BY LAW.

10. Limitation of Liability and Damages

10.1 Consequential Damages Waiver. NEITHER PARTY NOR ITS SUBSIDIARIES OR AFFILIATES SHALL BE LIABLE TO THE OTHER PARTY OR ITS SUBSIDIARIES OR AFFILIATES FOR ANY LOSS OF USE, LOST OR INACCURATE DATA, INTERRUPTION OF BUSINESS, COSTS OF DELAY, OR ANY INDIRECT, SPECIAL, INCIDENTAL, RELIANCE, OR CONSEQUENTIAL DAMAGES OF ANY KIND (INCLUDING LOST PROFITS), REGARDLESS OF THE FORM OF ACTION, WHETHER IN CONTRACT, TORT (INCLUDING NEGLIGENCE), STRICT LIABILITY, OR OTHERWISE, EVEN IF INFORMED OF THE POSSIBILITY OF SUCH DAMAGES IN ADVANCE. SOME STATES AND JURISDICTIONS, INCLUDING MEMBER COUNTRIES OF THE EUROPEAN ECONOMIC AREA, DO NOT ALLOW FOR THE LIMITATION OR EXCLUSION OF LIABILITY FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO SOME OR ALL OF THE FOREGOING LIMITATION OR EXCLUSION MAY NOT APPLY TO YOU.

10.2 Limitation of Damages. EXCEPT FOR A PARTY'S OBLIGATIONS UNDER SECTION 7 (INDEMNIFICATION), OR WILLFULL MISCONDUCT, GROSS NEGLIGENCE, OR FRAUD, EACH PARTY AND ITS SUBSIDIARIES OR AFFILIATES' ENTIRE LIABILITY TO THE OTHER PARTY OR ITS SUBSIDIARIES OR AFFILIATES (FOR DAMAGES OR LIABILITY OF ANY TYPE) SHALL NOT EXCEED THE AMOUNT PAID (OR WITH RESPECT TO CLAIMS FOR SUBSCRIPTION FEES DUE, PAYABLE) TO MINITAB UNDER THIS AGREEMENT ATTRIBUTABLE TO THE TWELVE (12) MONTHS PRECEDING THE EVENT GIVING RISE TO THE CLAIM.

FOR AVOIDANCE OF DOUBT AND PURPOSES OF CLARITY, IF YOU PRE-PAY FOR A THIRTY-SIX (36) MONTH SUBSCRIPTION TERM, THE ENTIRE LIABILITY FOR AN APPLICABLE CLAIM SHALL BE PRORATED TO ONE-THIRD (1/3) OF THE PRE-PAID AMOUNT ACTUALLY PAID FOR EACH TWELVE (12) MONTH PERIOD.

FOR AVOIDANCE OF DOUBT AND PURPOSES OF CLARITY, IF YOU PRE-PAY FOR A SIXTY (60) MONTH SUBSCRIPTION TERM, THE ENTIRE LIABILITY FOR AN APPLICABLE CLAIM SHALL BE PRORATED TO ONE-FIFTH (1/5) OF THE PRE-PAID AMOUNT ACTUALLY PAID FOR EACH TWELVE (12) MONTH PERIOD.

11. Professional Services

Minitab will provide professional consulting and/or training services ("Professional Services") when purchased in an applicable ordering document or online ordering process. The Parties acknowledge that the scope of work and fees of the Professional Services provided will be set forth in the ordering document or a mutually executed Statement of Work ("SOW").

12. Authorized Partner

If You received the Software under an agreement ("Partner Agreement") with an authorized Minitab reseller or partner ("Authorized Partner") Minitab's obligations with respect to Software supplied by Minitab are limited to the terms and conditions of this Agreement and the Documentation included with the Minitab Software. With purchases from an Authorized Partner, the applicable pricing and payment terms are as set out in the separate agreement between You and the Authorized Partner, and any terms in this Agreement related to Minitab fees shall not apply. Minitab is not responsible for the acts or omissions of the Authorized Partner, or for any other products or services that it supplies to You.

13. Miscellaneous

13.1 Independent Contractors. The Parties shall act as independent contractors, and the employees of one Party shall not be deemed the employees of the other Party. There is no relationship of partnership, joint venture, employment, franchise, or agency created hereby between the Parties. Neither Party shall have the power to bind the other or incur obligations on the other Party's behalf without the other Party's prior written consent. Except as expressly provided herein, nothing is intended to provide or create any third-party beneficiary rights or any other rights of any kind in any other party.

13.2 Assignment. This Agreement and the rights, terms and conditions contained herein may not be resold, assigned or otherwise transferred by You to another person or entity without Our written consent, which consent shall not be unreasonably withheld, provided that with commercially reasonable prior notice to Us, such consent is not required in the case of Your (a) sale of all or substantially all of Your assets, (b) merger, (c) change of control, or (d) operation of law, where the acquiring entity assumes all liabilities, responsibilities and obligations of this Agreement.

13.3 Force Majeure. Neither Party shall be held responsible for any delay or failure in performance of any part of the Agreement to the extent that such delay is demonstrably caused by events or circumstances beyond the applicable Party's reasonable control, including, without limitation, flood, riot, insurrection, fire, earthquake, acts of terrorism or war, sabotage, communication line failure, power line failure, changes in federal, state or local law or regulations, explosion, act of God, or any other force or cause beyond the reasonable control of the Party claiming the protection of this Section 13.3. Without relieving either Party of its obligations and/or liabilities hereunder, the affected Party shall keep the other Party reasonably informed of such event and shall take all reasonable action to minimize the delay.

13.4 Export Controls. You agree to comply with all export and import laws and regulations of the United States and other applicable jurisdictions. Without limiting the foregoing, (a) You represent and warrant that neither You nor Your owners, officers, directors, member company(ies) and those of Your Affiliates are listed on any U.S. government list of prohibited or restricted parties or located in (or a national of) a country that is subject to a U.S. government embargo or that has been designated by the U.S. government as a "terrorist supporting" country and (b) You shall not permit any access or use of the Software in violation of any U.S. export embargo, prohibition or restriction.

13.5 Government Use. This customary commercial subscription is provided in accordance with FAR 12.211 (Technical Data) and FAR 12.212 (Software) and, for Department of Defense transactions, DFAR 252.227-7015 (Technical Data Commercial Items) and DFAR 227.7202-3 (Rights in Commercial Computer Software or Computer Software Documentation). Manufacturer/Contractor/Licensors: Minitab, LLC, Quality Plaza, 1829 Pine Hall Road, State College, Pennsylvania 16801, USA.

13.6 Governing Law. This Agreement is governed by and construed in accordance with the laws of the Commonwealth of Pennsylvania, USA, expressly excluding the application of conflicts of laws provisions. Venue will be exclusively in the state or federal courts located in the Commonwealth of Pennsylvania, USA. The United Nations Convention on Contracts for the International Sale of Goods will not apply to this Agreement.

13.7 Severability. If any provision of this Agreement is held invalid or unenforceable by competent authority, such provision shall be construed so as to be limited or reduced to be enforceable to the maximum extent compatible with the law as it then exists. The total invalidity or unenforceability of any particular provision of this Agreement will not affect the other provisions hereof and this Agreement shall be construed in all respects as if such invalid or unenforceable provision were omitted.

13.8 Injunctive Relief. You acknowledge that the Software comprises unique, confidential and valuable assets and trade secrets of Minitab, and We have the right to obtain all equitable and legal redress that may be available for the breach or threatened breach of this Agreement or Our rights in the Software, including, without limitation, injunctive relief.

13.9 Waivers. No waiver will be implied from conduct or failure to enforce or exercise rights under this Agreement. No waiver under this Agreement is effective unless it is in writing, identified as a waiver to this Agreement, and signed by a duly authorized representative of the Party waiving its right.

13.10 Update to Incorporated Terms. We may update the System Requirements, Documentation, Privacy Notice, and Support Policy (collectively, “Incorporated Terms”) and this Agreement from time to time to reflect evolving laws, regulations, process improvements, or changing practices. If any update materially diminishes Our obligations to You or materially increases Your obligations to Us, We will provide You with commercially reasonable notice of the update (which can be by email, through the applicable Software, or posted on Our website). If You object to an update on the reasonable basis that it materially diminishes Our obligations to You, materially increases Your obligations to Us, or was not made to enable the Parties’ compliance with their respective obligations under this Agreement or applicable law, then upon Your written notice to Us, You may terminate this Agreement. Upon any termination in accordance with this Section 13.10, We will refund to You the pro-rata amount of any prepaid subscription fees for the remaining then-current Subscription Term of this Agreement. You must provide Us with commercially reasonable notice of Your request for termination of the Agreement in accordance with this Section 13.10 (which can be effective by emailing Notices.Legal@minitab.com) and the Agreement will be deemed terminated on the tenth (10th) business day following receipt of Your notice. If You do not provide Us with notice of termination in accordance with this Section 13.10, Your continued use of the Software constitutes Your acceptance of the updated terms of the Minitab Policies.

13.11 Logo Usage. You grant Minitab permission to use Your name and published corporate logo solely to identify You as a Customer of Minitab.

13.12 Entire Agreement. This Agreement, Our invoice, and any terms located at a URL hyperlink referenced herein, including any updates made in accordance with Section 13.10 (Update to Incorporated Terms), constitute the entire agreement between the Parties regarding Your use of the Software, and supersede any prior written or oral agreements between the Parties for the applicable Software. Any variation to the terms and conditions of this Agreement in any document not signed by both Parties, including any purchase order, ordering document, or other additional terms and conditions submitted by You, (including any terms You may provide Us associated with the submission of Our invoice and Your payment processing), will be of no force or effect.

13.13 Notice. Except as otherwise provided in this Agreement, all notices must be in writing and will be deemed given upon: (a) personal delivery; (b) when received by the addressee if sent by a recognized overnight courier (receipt requested); (c) the second (2nd) business day after emailing Notices.Legal@minitab.com; or (d) the fourth (4th) business day following standard USPS First Class mailing. All notices must be directed to Minitab at Minitab, LLC, Attention: Legal Department, Quality Plaza, 1829 Pine Hall Road, State College, Pennsylvania 16801, USA, or to You at the e-mail address You have provided to Minitab, or to such other address either Party may, from time to time, provide to the other Party in accordance with this notice provision.

13.14 Survival. All provisions contained herein that by their nature should survive, including Sections 2.4, 3.1, 3.2, 4, 5, 6, 7, 9, 10, 11, 12 and 13, shall survive the expiration or termination of this Agreement.